



Amersfoort

Workshop

How tot engage and collaborate with citizens

2021-03-25



Who are we

Anne



Advisor on climate adaptation

Huug



Project leader data, technology
and innovation

The role of COA in SCOREwater

- 'Own' activities mostly related to responsibility for urban planning / maintenance
- Examples: deployment of sensors, development / testing of flood alarm, use of digital twin
- Linking pin between project partners and citizens



Added value of collaboration with citizens



Created by Heo Poh Lin
from Noun Project

Gather and make use of much data on many locations within our city (e.g.: an affordable measurement network)



Created by Bertrand Smets
from Noun Project

Enhance awareness and involvement on climate change and digitalization



Created by Milinda Courcy
from Noun Project

Provides us with new perspectives on these issues: getting outside of our 'social bubble'

Prerequisites on successful collaboration

1. We trust in each other's intentions and capabilities
2. We work together in an open culture (*share, cocreate*)
3. Although we have different roles (*government, company, citizens*), there is no explicit hierarchy
4. Together we determine(d) the why, how and what of activities



Challenges in the collaboration



Created by Ransh Pixel Studio
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'Our system' is target-oriented (*predefined goals and deadlines*). Citizens science is energy-oriented (*shifting goals and deadlines*)



Created by Creative Mania
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'Our system' is risk-averse. In this collaboration risks are inevitable (innovation, citizen science)



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We have to make sure that we support the collaboration / achieve our goals without 'taking over' activities